

Summary of TennCare Independent Review Requests 2019 YTD Total:

1st Quarter Total: 38

Amerigroup TN 1st Qtr Total – 29

AGP 2018 Total: 29

Denial Reversed: 3
Denial Upheld: 10
Ineligible: 2
Partial: 2
Pending: 3
Referred to TennCare: 2
Rescinded: 5
Settled for Provider: 2

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 7

UPRV 2018 Total: 7

Denial Reversed: 2
Pending: 2
Settled for Provider: 3

Volunteer State Health Plan 1st Qtr Total – 2

VSHP 2018 Total: 2

Rescinded: 1
Settled for Provider: 1

Provider Types Submitting Independent Review Requests in 1st Quarter 2019:

CMHC:	<u>2</u>
Hospice:	<u>1</u>
Hospital:	<u>24</u>
Nursing Facility:	<u>2</u>
Physician:	<u>8</u>

* Independent Review of claims disputes is only available for TennCare Program services.